



Every Crosley product we sell is designed to meet and exceed your expectations. We are dedicated to providing excellent quality. However, sometimes electronics products have technical difficulties. Before determining that your product is indeed malfunctioning, please consult our product support page for tips as well as your user manual for proper usage. If you have product questions not covered here it is best to contact our Consumer Support Team for assistance.

UK Crosley Support Team: crosleysupport@lasgo.co.uk

Definition of Warranty

Warranty claims relate only to an issue that results from a manufacturing fault, or a failure in normal use. For a period of one year from purchase from the retailer.

The issue can be in any form that has a detrimental effect on the aesthetic, electrical or mechanical performance of a product, within the warranty period. Any faults from 'user error' are unfortunately

If you have any questions regarding your specific situation, please email our support team on crosleysupport@lasgo.co.uk

This warranty is not transferable and is only available for products purchased in the United Kingdom.

What is not covered.

Crosley Radio distributed by Lasgo Worldwide Media does NOT cover damage or failure due to acts of nature, accident, misuse, abuse, mishandling, negligence, abnormal wear and tear, alterations, commercial use, modification, improper operation or maintenance, connection to improper voltage supply, damage caused by power surges, or attempted repair by anyone other than a facility authorized by Crosley Radio to service the product.

Faults caused due to using domestic products in commercial environments or on commercial scales are not covered by warranty. Crosley products are unless expressed otherwise are for use in domestic settings only.

Proof of Purchase

All warranty claims are validated and approved by returning the product with an authorised proof of purchase (a receipt or invoice) from an approved retailer. If you do not have the original receipt, try to get back in touch with the place where you bought it, to see if they still have a copy within their system.

Product Packaging

All warranty returns should be sent in the original product packaging. Failure to use the original packaging could result in transit damage to the product. Any defects caused by insufficient packaging of the product, and any associated charges that come as a result of those defects, are entirely the responsibility of the customer.

Contact you shop

As a customer of the shop where you bought your Crosley product from, your contract of sale is with them. As part of this contract, they are legally obliged to help support any warranty claims you may have. The shop can help verify the fault and offer you more ongoing support during the warranty process. If for any reason this is not possible, please contact us on crosleysupport@lasgo.co.uk

All items purchased through Amazon, Amazon Marketplace, eBay and other "third-party" sites can only be returned under warranty via the retailer who handled your sale.